

11. Letter to Finance Company Faulty Goods on Hire Purchase

Your Name
& Address

Date.....

The Manager/Company Secretary
Anytown Bank
Any Road
Anywhere X12 3YZ

Dear Sirs

Supply of Goods (Implied Terms) Act 1973, as amended.
Account No.

I am writing in connection with the purchase of a motor vehicle, **registration number**, which was supplied by **name of supplying garage**.

The goods were purchased by way of a **hire purchase agreement** with your company as detailed above. In accordance with the provisions of the Supply of Goods (Implied Terms) Act 1973, you are liable for the condition of the **car, registration number**, as the owner and supplier of that vehicle. I am therefore legally entitled to claim against you for any breach of contract.

The car has displayed the following faults: -

❖ **List faults**

As the car is not satisfactory I wish to claim a **full refund of payments made/the cost of necessary repairs**.

I look forward to hearing from you within the next 14 days.

Yours faithfully

Sign and Print your name here.

Copy to : name and address of garage.

This is only a sample letter to give you guidance on what to write. You will need to substitute your own details at the appropriate places (shown in bold). Remember to keep a copy of your letter. Send it recorded delivery. Don't forget to sign it.