

## 5. Letter to Seller Requesting a Free Repair - Goods

**Your Name  
& Address**

**Date -----**

**The Owner/Company Secretary  
The Furniture Store  
Any Road  
Anywhere X12 3YZ**

Dear Sirs,

### **Sale of Goods Act 1979 (as amended)**

I am writing in connection with the purchase of a **description of goods** purchased from yourselves, on the **date**, at a cost of £..... . The **goods** have developed the following faults: -

- **List faults**

I have complained to you about these faults on previous occasions and, to date, I have received no response.

In accordance with my statutory rights under the Sale of Goods Act 1979 (as amended), i.e. that goods be of satisfactory quality, I write to request that a repair is effected immediately.

I look forward to receiving your reply within the next 14 days, failing which I will have no alternative but to take further action against you.

Yours faithfully,  
**Sign and print your name here.**

**This is only a sample letter to give you guidance on what to write. You will need to substitute your own details at the appropriate places (shown in bold). Remember to keep a copy of your letter. Send it recorded delivery. Don't forget to sign it.**