

## **K: A Small Claim In The County Court**

If you have followed all of the usual steps and your complaint remains unresolved, then you may want to consider taking legal action using the small claims track procedure of the County Court.

This is a simple and straightforward procedure designed for the lay person to pursue a claim without the assistance of legal representation for claims under £5,000.

**Leaflets and Claims Forms are available from your Local  
County Court Offices.**

**Contact the Trading Standards on 01925 442678 for a  
County Court Support Pack before issuing a claim.**