



Warning: BT Scam

Background

A gentleman received a telephone call from a male claiming to be from British Telecom Accounts Department advising that payment of his telephone bill was overdue and the service would be suspended unless payment was made immediately by credit or debit card. Do not be fooled when the caller says he can disconnect the line as this is all part of the scam.

Advice

Residents are urged not to disclose bank details to anyone who telephones and asks for them, even if they claim to be calling from a bank or a service provider. Genuine companies will never cold call and request bank account information from you. Please let your bank know if you have been contacted in this way.

If you or anyone you know has received a similar telephone call please contact Consumer Direct on 08454 04 05 06 or visit www.consumerdirect.gov.uk

You can register your wish not to receive unsolicited sales and marketing telephone calls at www.tpsonline.org.uk or call 0800 398893. It takes 28 days for the service to become effective. This is a FREE service.

Please pass this information to family members, friends, neighbours and anyone you think maybe vulnerable.

www.TSwarrington.co.uk

Tradingstandards@warrington.gov.uk

Visit www.TSwarrington.co.uk/iCAN to download the ten most recent messages in flyer format

Promoting fair & safe trading, protecting you

10 August 2010

