



Warning about: Trader offering dropped kerbs going door to door

Background

Trading Standards has become aware of a trader cold calling offering to drop kerbs on the highway for householders. This trader is not accredited by the Council to do this work although he did produce some form of ID and gave the impression that he was approved. A complaint was recently investigated where a householder had paid £150 to have the kerb outside his driveway dropped. The work has been completed but unfortunately the standard of work is poor and presents a hazard to pedestrians. Because of this the Council is obliged to return it to its original condition.

If you want your kerb dropped or any advice, check with the Council's highways section on 01925 442512. Traders must have streetworks accreditation and householders need to be clear that kerbs are part of the highway, not part of their property

Advice

Advice from Trading Standards is that householders should not agree to have any work done by traders that cold call.

If you are approached by a cold caller offering to drop kerbs please let us know.

Further Information

For general information contact Trading Standards on 08454 04 05 06
www.consumerdirect.gov.uk

www.TSwarrington.co.uk

Tradingstandards@warrington.gov.uk

Visit www.TSwarrington.co.uk/iCAN to download the ten most recent messages in flyer format

Promoting fair & safe trading, protecting you

21 April 2009

