



Warning about: Telephone Scam

Background

We have been alerted to a telephone scam that appears to be in operation.

A lady received a telephone call from a male claiming to be from British Telecom. The man explained to the lady that she was 15 pounds in arrears on her BT bill and could rectify by making a payment over the telephone using a debit card.

Unfortunately the lady gave her account details and after telling a member of her family, it was later discovered that up to 160 pounds had been removed from her account. The bank was notified of the activity and confirmed that they had recently received similar reports and are investigating.

Residents are urged not to disclose bank details to anyone who telephones and asks for them, even if they claim to be calling from your bank or a service provider. Genuine companies will never cold call and request bank account information from you. Please let your bank know if you have been contacted in this way.

Further Information

If you or anyone you know has received a similar telephone call please contact Consumer Direct on 08454 04 05 06 or visit www.consumerdirect.gov.uk

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