



Warrington Trading Standards– Consumer Alert Network

Warning about: Cold calling

Background

Warrington Trading Standards have been made aware by an employee of another Local Authority of an incident in the Locking Stumps area. An older couple has been cold called by a company offering to jet wash and apply sealant to the block paving around the house.

The trader offers a 10year guarantee that looks quite professional although on closer inspection it does not have an owner's name and address so the consumer would struggle to implement. The gentleman was not told that he had a right to cancel and was charged £400. Trading Standards contacted the trader on his 0800 number but he was unable to give an address and terminated the call.

Warning

If you have been approached recently or have had any work undertaken after such a visit be aware that the trader should have given you a written notice of cancellation. If you have not received such a notice please contact Trading Standards on 08454 040506

Advice

Please exercise great caution if you are approached on your doorstep or have concerns about neighbours who may have been approached in a similar manner.

Further information

www.TSwarrington.co.uk

Tradingstandards@warrington.gov.uk

Visit [http: www.tswarrington.co.uk/ican](http://www.tswarrington.co.uk/ican) to download the ten most recent messages in flyer format

Promoting fair & safe trading, protecting you

31 October 2007

Warrington Borough Council

